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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

HEWITT et al.

Serial Number: 09/777,390

Filing Date:

February 5, 2001

For: INTERNET-BASED ENHANCED

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Examiner: Nguyen, Duc M.

Art Unit: 2685

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Technology Center 2600

Commissioner for Patents P.O. Box 1450 Washington, D.C. 22313-1450

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action mailed on October 24, 2003, the Applicants respectfully request further examination and reconsideration of the above captioned patent application in view of the amendments and arguments set forth below.